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**Global
Standard
Certification
Locally**

Why Organisations need Management Systems Certification

With increase in competitiveness in a liberalized global market economy, organisations must now seek innovative ways to gain competitive advantage. Regulatory demands, the need for a proactive approach towards standardization and quality control has also led to significant demand for management systems certifications by organisations.

The role of Management Systems Certification is to provide independent confirmation that organisations meet the requirements of relevant ISO Standards. Certification services certify that a product, person, system or processes follow specified standards, which are usually developed and issued by the public and private standards institutions. ISO 9001 Quality Management System is one of the most accepted management frameworks globally.

What is ISO 9001 Certification?

ISO 9001 is an international standard that specifies requirements for a Quality Management System (QMS). Organisations use this standard to demonstrate that they have the ability to consistently provide products and services that meet customer and regulatory requirements and demonstrate continuous improvement. In order to be certified to the ISO 9001: 2015 standard, an organisation must follow the requirements set forth in the ISO 9001 Standard.

Benefits to your business

- Increase in production, efficiency and profit
- Improved customer satisfaction, retention and acquisition
- Global recognition, Increased credibility and competitiveness
- Improved internal management, communication and administrative processes
- Standards maintained by annual assessments



Who is NGCL?

NGCL (NECA's Global Certification Limited) is a world class Certification Body, providing ISO Certification and Training services to Organisations in Nigeria. NGCL aims to satisfy its customers by ensuring that all activities are conducted with the highest level of integrity and professionalism.

What do we do?

We help Organisations:

1. Deliver in a consistent and reliable way quality goods and services.
2. Achieve global acceptability of products and services.
3. Achieve structured business processes that ensure growth and sustained success.
4. Provide evidence of quality assurance.

Why should you choose NGCL?

- Our deep understanding of the local business environment
- Provision of Free Awareness training on Quality Management System.
- Provision of Free Refresher training for already certified organizations.

Our Services

Certification:

- ISO 9001: 2015 Quality Management Systems (QMS) Certification

Trainings:

- ISO 9001: 2015 Quality Management Systems (QMS) Internal and Lead Auditors / Implementers Course
- ISO 14001: 2015 Environmental

Management Systems (EMS) Internal and Lead Auditors/Implementers Course

- ISO 22000: 2018 Food Safety Management Systems (FSMS) Lead Auditor /Implementers Course
- ISO 45001:2018 Occupational Health and Safety (OHAS)
- Internal Auditors Course
- Quality Awareness Training
- Others

Frequently Asked Questions

Q: What is ISO 9001:2015?

A: ISO 9001:2015 is the latest revision of the ISO 9001 international standard that specifies requirements for a quality management system (QMS). The 2015 revision has replaced ISO 9001:2008. Organizations that were certified to ISO 9001:2008 had until September 2018 to transition to the 2015 standard, if you did not make this deadline; your certification is now invalid.

Q: Who needs ISO 9001: 2015 Certification?

A: All organisations in both the public and private sector.

Q: Where has it been used?

A: ISO 9001: 2015 is the most widely used ISO standard (used by over 178 countries globally).

Q: What type or size of Organisations can implement or be certified to ISO

9001: 2015?

A: ISO 9001: 2015 can be implemented by any type or size of Organisation / Business / NGO.

Q: What are the ISO 9001:2015 QMS requirements?

A: There are 10 sections (clauses) with supporting sections (sub clauses). The requirements to be applied to your quality management system (QMS) are covered in sections 4-10 of the standard. To successfully implement ISO 9001:2015 quality standard within your organization, you must satisfy the requirements within clauses 4-10.

Q: What are the Steps to ISO 9001:2015 Certification?

A: The steps are listed below:

1. Prepare your organization
2. Gap Analysis
3. Project Plan
4. Training
5. Documentation
6. Use and Improve QMS
7. Internal Audits
8. ISO Certification

Q: What is the cost of ISO 9001 Certification?

A: The cost of ISO 9001 Certification varies depending on the size and complexity of your organization. It also depends on whether your organisation already has some elements of a quality management system in place.

Frequently Asked Questions

ISO 9001 Certification Cost includes:

1. Hiring a Certification Body –

The Certification audit is performed by a Certification Body and the cost will depend on how large and how intricate your organization is. They will charge you depending on how much time they spend auditing your organization by days. There will be travel costs if the Certification Body is not local and there are administrative and accreditation fees as well.

2. Internal Cost –

The time employees will need to spend setting up and implementing the system.

3. Outside help –

This is either consultant fees or the purchasing of tools to help you with the project.

Q: Can ISO 9001: 2015 be implemented without a Consultant?

A: Yes your organisation may choose to train an Employee for this purpose. However, you may also choose to engage a Consultant at a separate cost to your organization.

